

October 28, 2008

Jonathan L Hatch
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To Whom It May Concern:

This letter is my personal recommendation for Kim Lee. Until just recently, I have worked with Kim for over a year.

In my position, I work with approximately 40 office administrators at different franchise locations across the country. Kim has been among the best of them to work with. I found her to be consistently pleasant and professional.

Besides being a joy to work with, Kim has always been proactive, taking the initiative to learn our complex proprietary operating system far more thoroughly than most who serve in her capacity have. She has always been very thorough and prompt in fulfilling any requests asked of her.

In addition, Kim has independently taken steps to streamline processes and improve operational efficiency in her office. Her efforts have assisted that office in increasing sales to date over the same period last year – no small feat in this economy.

I highly recommend Kim for employment. She has been a great asset to our organization, a real team player and I am confident that she will succeed in any professional capacity she is placed in.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jonathan L Hatch', with a long horizontal flourish extending to the right.

Jonathan L Hatch
Franchise Support Representative
AiA Corporation